

auditmatters



Delivering high quality
**audit services to
the housing sector**



Poor governance can result in poor customer service and serious repercussions for your organisation. It is therefore important that you have an effective risk management framework and an internal control environment which is 'fit for purpose'.

Too much control stifles innovation and creates inefficiency. Too little control can result in an ineffective business and poor customer service.

Audit Matters can provide you with an appropriate service which assesses the adequacy and effectiveness of your internal control environment. This will be based on the key risks which threaten your ability to deliver quality services and run an effective business.

We look to add value by making practical recommendations to support delivery of better services to customers, minimise bureaucracy and disseminate good practice within the housing sector.



Audit Matters will support you to deliver excellent services and run an effective and efficient business.

Our experience

Audit Matters is a team of internal audit **specialists** each bringing a wealth of **knowledge and experience** from the public and private sectors to ensure you receive the highest level of service.

As professional **fully qualified** accountants (ACCA, ICAEW and CIPFA) auditors (IIA – UK & Ireland) and **housing professionals**, the team has a mix of skills and provides services **exclusively to Housing Associations** of various sizes, complexity and geographical location.



Services we provide

Assurance:

Our primary service is to provide you with assurance on the effectiveness of your control environment in supporting your organisation to deliver its business plan, while providing quality services by running an effective business. Our services would be delivered to meet your regulatory requirements.

Consultancy:

Risk Management	review your risk management strategy; assist in the development of risk management strategies and risk maps; provide risk management training for staff and Board members.
IS/IT Audit	review of infrastructures, security arrangements, compliance with legislation and project management advice.
Fraud	formulating fraud and fraud response policy and procedures; investigations.
Governance	training to improve the effectiveness of Audit Committees and Boards.
Data Protection	specialist review of your policies and procedures to ensure compliance with relevant legislation.
Health & Safety	specialist review of your policies and procedures to ensure compliance with relevant legislation.
Regulation	Schedule 1 training.

Working in partnership with you

Audit Matters provides a cost effective, high quality service. We will work in partnership with you to develop a strong professional working relationship which will support you to:

- Deliver services which meet your customers' expectations
- Meet regulatory requirements and report to Audit Committee
- Identify and manage risks.

We will work closely with your Audit Committee, Board members and colleagues to develop an effective relationship which will support senior management to improve service delivery.

We will maintain regular contact with key officers, highlight good practice, ensure effective controls are in place and continually review our service via customer satisfaction surveys.

Our Values:

Honesty

Innovation

Respect

Excellence

Partnership

Standards we work to

We work to the ethics and standards of the Institute of Internal Auditors (IIA- UK & Ireland) and other professional bodies such as the Institute of Chartered Accountants in England & Wales (ICAEW), Association of Chartered Certified Accountants (ACCA) and Auditing Practices Board (APB).

All client information and files are held on a secure server and encryption software is installed on all laptops used by the team. We fully comply with the Data Protection Act. The Audit Matters team is bound by the Code of Conduct and Code of Ethics of their respective professional bodies.

Costs

As a not for profit service, Audit Matters strives to keep costs low while providing specialist services to your organisation.

Our composite rates are inclusive of expenses so there will be no hidden charges, plus quarterly invoicing means you can spread the cost throughout the year.



References

Audit Matters can provide you with a cost effective, professional service which will enable you to run an efficient and effective business as our current clients would agree:

“We have found the service from Audit Matters to be thorough, professional, well-organised and undertaken with the minimum reasonable disturbance to our business. The reports provided by the team are clear and the team has established a strong working relationship with management and with our Audit Committee.”

David Hall

Finance & Resources Director
Greenfields Community Housing Ltd

“We have been delighted by the service we receive from Audit Matters. This is the third internal auditors we have used and they are by far the best.”

Tony Stacey

Chief Executive
South Yorkshire Housing Association

“Orbit Group Services have been professional and proactive in dealing with Keniston Housing Association’s internal audit requirements.”

Nevil Osborne

Director
Keniston Housing Association



For more information on Audit Matters
and the services available, please contact:

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for people and communities